

How to get your factory restore back.

Has a Trojan knackered your computer?

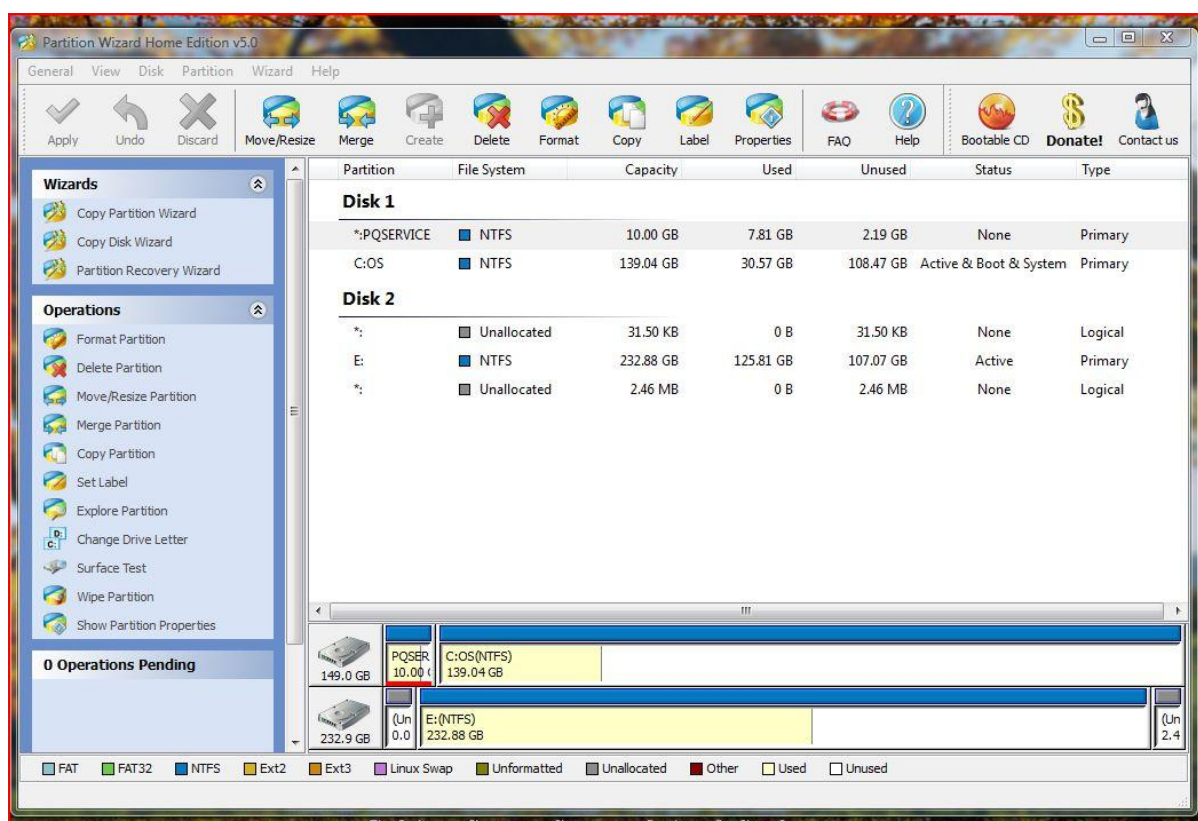
Have you tried to factory reset and it won't work anymore?

Don't worry. Soon your computer will be just like when you first bought it. Clean and new with the original windows and a factory reset in it so if you have trouble in future you can restore it again.

Ok first install Partition wizard home edition.

<http://www.partitionwizard.com>

Run the program, you will get this window.



First copy your users folder onto a separate hard drive or a flash drive.(the one with your downloads, favorites pictures and documents, you don't want to lose them.)

Now you are 4 clicks away from having your computer like new.

Notice the partition on disk 1 called PQSERVICE? This is the factory reset partition, it has a full copy of everything that came with your computer when it was new. If you run this then your computer will be restored to its original state.

At the moment the active partition is C:OS. What we need to do is make the PQSERVICE active. Here's how.

Right click on PQSERVICE.

Click on modify.

Click on set as active.

Now look at the bottom left corner and click on apply.

When it's done its thing, exit the program and restart your computer.

What happens now is the computer runs the PQSERVICE in the partition instead of starting as normal, so the original windows package that came with your computer will be installed complete with all the gubbins that came with it. It will be like new.

You will know if it is working because the installer will say something like "Emachines factory restore. This will erase everything on the disk, proceed?" Click on yes and go make a cuppa or open a bottle of champagne to celebrate finally fixing your computer.

No need to worry about the Trojan that caused all the trouble because before the new windows gets installed your hard drive will be formatted.(not the partition, don't worry.)

When the installer has finished, look in the start menu for the name of the maker of your computer. There will be a folder called factory reset. If you have any trouble in future you can run this program to restore your computer again.

Mine is Emachines. The program in mine is called Emachines recovery management.

Hope you have fun

Fuzzball